

Two Harbors Public Library Services and Information During the COVID-19 Pandemic

General Information:

Due to the COVID-19 Pandemic, the Two Harbors Public Library is temporarily closed to the public. Effective May 4th, 2020, staff will answer phone calls between the hours of:

Mondays, 11:00 am – 3:00 pm

Tuesdays, 11:00 am – 3:00 pm

Wednesdays, 11:00 am – 8:00 pm

Thursdays, 11:00 am – 3:00 pm

Fridays, 11:00 am – 3:00 pm

Updates about COVID-19 happen frequently, please check the Library's website at www.twoharborspubliclibrary.com or call 218-834-3148 for up-to-date information.

What about Items I Already had Checked Out?:

The library is automatically waiving late fees for materials with due dates that fall/fell during the Stay At Home period, in recognition of the Governor's Executive Order. If you find that we missed waiving a fee on your account, please let us know and we'll take care of it.

How do I Get New Items?"

To get new items from the library:

1. CHECKOUT ITEMS USING AN E-SERVICE
Visit our website at www.twoharborspubliclibrary.com to check out e-books, downloadable audiobooks, downloadable magazines, and other materials digitally. You will need to use your library card to access these services.
2. ORDER LIBRARY MATERIALS ONLINE AT: https://arrowhead.ent.sirsi.net/client/en_US/THPL
Please note that some libraries in the region will not be sending items during this period, so it may take longer than normal to receive items. Items may be picked up using our curbside service.
3. USE OUR CURBSIDE PICKUP SERVICE
Starting May 4th, patrons may call the Library to request materials for pickup. Call us at 218-834-3148 during the hours listed above to place your order.

If you have any questions, please contact the Two Harbors Public Library at 218-834-3148.

Introducing THPL's NEW Curbside Pickup Service:

Effective May 4th, 2020, the Two Harbors Public Library will be starting a new service to get materials to you in the safest way possible. To participate in curbside pickup, please follow the steps below:

1. Call the library and ask a staff person about our curbside pickup service. The library's phone number is 218-834-3148. Current curbside hours are:
Mondays, 11:00 am – 3:00 pm
Tuesdays, 11:00 am – 3:00 pm
Wednesdays, 11:00 am – 8:00 pm
Thursdays, 11:00 am – 3:00 pm
Fridays, 11:00 am – 3:00 pm
2. Answer staff questions about the materials you would like to check out. Be ready with specific titles or authors you would like, as this information will greatly help our staff. You may also give more general requests, such as picture books about bugs, Westerns, or Mystery Audiobooks.
3. You will be asked to set a specific time and day to visit the library and pick up your materials. In order to pick up your materials, you must be able to visit the library at the agreed upon date and time, so make sure to check your schedule is free!
4. Visit the library on your designated day and time. Staff will have placed your materials on a designated curbside pickup table out front. IF any staff are currently present, wait until they have re-entered the Library before approaching the table. IF any other patrons are already present, wait until they have picked-up their bag of materials and left before you approach. Do not wait around, as other patrons may be scheduled to pick-up materials shortly after you.
5. Once you are done with your items, return them to the library's outdoor drop box. Please note that staff will set them aside in quarantine for 7 days before checking them in, so they will remain on your library card for one week after you've returned them.

Please Note:

- Do not try to approach staff; we ask that you keep a respectful distance of at least 6 feet if you happen to visit the library while a staff member is out front.
- Do not try to communicate with staff in-person, even from a distance of 6 feet or through the front door. If you must speak with a staff person, then call the library at 218-834-3148.
- At this time, we ask that you do *not* share your library materials with anyone outside of your household.
- As this operation requires leaving library materials outdoors, this service may be temporarily halted during inclement weather.